

CAC South Asia – PTF-PAC Review of Completion Report by YSD Phase 2 Proposal

Name of Project: YSD Phase 2

Key Project Data (From Completion report)

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|--|---|--------------------------------|--|
| <i>Title of Project</i> | Enabling Citizen Monitoring of Public Services, Preventing Bribery to Foster Effective Service Delivery in Brahmapur city of Orissa | | |
| <i>Project Code</i> | (IND(2009)GTF4 (YSD II)) | <i>Project Location</i> | 6 wards in Berhampur Municipal Corporation of Berhampur city of Ganjam district of Orissa, India |
| <i>Corruption Problem being addressed</i> | Bribery in basic public service delivery (e.g. water supply, public distribution system and land record) | | |
| <i>Project Objectives</i> | <ol style="list-style-type: none"> 1. To promote citizen groups and civil society monitoring of basic services delivery (i.e. water supply, public distribution system and land record & administration)with set of monitoring check list; 2. To build capacity of the citizen groups, civil society on monitoring service delivery by utilizing right to information and to act upon those information to fight corruption/bribery; 3. To advocate for proactive disclosure of information, provision of grievance redressal and institutional reforms for reduction in bribe/petty corruption ensuring transparency and accountability | | |
| | <i>Planned</i> | | <i>Actual</i> |
| <i>Implementation period</i> | October 2009 to March 2011 | | October 2009 to April 2011 |
| <i>Budget</i> | Receipt | | Expenditure |
| | USD 24,850 (INR 11,63,502) | | \$ 31,869.68 (INR 14,34,136) |
| <i>Top Three Results (actual)</i> | <ol style="list-style-type: none"> 1. Six citizens monitoring committees formed and trained to monitor service delivery (32 citizen monitors competently conducted social audit of PDS and Water service delivery) 2. Empowered citizen groups efficiently monitored PDS and water service delivery. (Conducted social audit of Fair Price Shop and water services). 161 Right to Information application filled by the CMCs and communities 3. Service delivery norms and procedures disclosed and disseminated by the three govt. (service delivery) agencies.28% decrease in bribery/ corruption | | |

Completion Assessment¹

1. The Implementation Performance

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|--|---|
| a. Extent to which the planned project activities and outputs were completed. ² | 2 |
| b. Adequacy of financial reporting. ³ | 1 |
| c. Adequacy of documentation posted on the website ⁴ . | 4 |
| d. Constructive engagement during implementation | 2 |
| e. Community empowerment activities. | 2 |
| f. Focus on sustainability | 2 |

Comments and suggestions for improvement. *Guidance. Please use this space to narrate your views on the implementation performance and elaborate on the considerations underlying the rating.*

- a) YSD has completed all the planned project activities.
- b) Financial reporting has been done as stipulated.
- c) YSD has not posted the stipulated documents related to the project on its website. It should post a summary of the project and /or the completion report summary on its website. This should also be done for the Phase if not already done.
- d) YSD has very constructively engaged itself with the public authorities and media. YSD also reached out to other CSOs working in the region to collectively fight corruption which is important.
- e) The community empowerment activities of YSD are very clear and elaborated appropriately. It must be noted that, as an outcome of these engagements, community members or the Citizen Monitors have been able to take up issues of corruption and use RTI as a means to fight.
- f) YSD's focus on sustainability is based on its continuous engagement with the communities and the organizational commitment to fight corruption.

¹ Ratings Scale: 1 = **Highly Satisfactory/Likely**; 2 = **Satisfactory/Likely**; 3 = **Moderately Satisfactory/Likely**; 4 = **Moderately unsatisfactory/Unlikely**; 5 = **Unsatisfactory/Unlikely**; 6 = **Highly Unsatisfactory/Unlikely**; NA = **Not Applicable**

² Please compare the activities listed in the proposal and see if they were fully completed or partially.

³ The Grant agreements require that the accounts of project related expenditures be audited and certified as true and accurate by the Auditor of the CSO.

⁴ The PTF Grant Agreement stipulates that the Grant Applicant will "post the Grant Agreement, the Project Proposal, the final Project report, and statement of expenditures on its website and/or the PTF website".

2. The Results:

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|---|---|
| a. Accomplishments of the results specified in the logframe and/or project proposal | 4 |
| b. Clarity of Quantified and demonstrable results | 4 |
| c. Community empowerment outcomes | 2 |
| d. Robustness of the evidence for the results narrated in the completion reports. | 3 |
| e. Responsiveness of authorities to constructive engagement. | 2 |
| f. Value added of peer learning activities and events. | 3 |
| g. Project contribution to CSO partner capacity to carry out anti-corruption work. | 2 |
| h. Prospects for benefits of the project being sustained | 2 |

Comments and suggestions for improvement.

Guidance. *The results framework for the project is outlined in the Logframe (LFA) which was submitted at the time of the approval. Please check the progress in results against the objectives and indicators outlined in the LFA. The evidence to support results may be in the form of anecdotal and/or survey data. In particular please note and comment on success stories that highlight results.*

a. Quantified results have been reported However, it is hard to determine the extent to which the following results targeted in the Revised logframe have been achieved:

- a. **40 percentage** (Rupees 23.09million) **reduction in bribe payment** to access the public services by the households
- b. Number of **effective corruption-reducing actions taken by the service agencies** based on information gained through project
- c. Citizens in the six selected wards (10,000 households i.e. **25% of the total households**) **will be able to obtain services without bribe**

This information needs to be provided.

- b. The authorities have been responding appropriately. As an impact of various activities of the project, public authorities are becoming more transparent
 - o Service delivery norms and procedures disclosed and disseminated by the three govt. (service delivery) agencies.
 - o Design and dissemination of Proactive Information Disclosure (section-4 (1) (b) of RTI act, 2005) by six public service agencies.
- c. YSD has adequately elaborated the peer learning exercises and its learning's.

d. Explained in the previous section.

3. Summary of Assessment.

a. Overall Achievement Rating⁵

2

Guidance. The degree to which the project achieved, or seems likely to achieve, all or most of its objectives. Please base this rating on the detailed assessment above.

Commentary on Overall Assessment.

Guidance. Please provide a narrative to accompany your overall achievement rating taking into account your overall assessment (in a maximum of 20 lines) of taking into account quality or project design, implementation performance and results achieved. Reasons for rating of 4 or more may please be explained here. It is suggested that this be written last after the detailed assessment (Section 2 below) has been done and Overall Achievement Rating determined.

4. Next Steps:

The completion report is satisfactory except for: (i) lack of compliance with the disclosure requirement (see 1.c. above) and (ii) some additional information on results (see 2 .a. above)

YSD is requested to address these items and submit a revised Completion Report. Upon receipt of these the final (third tranche) can be released and the processing of Phase 3 can begin. PTF has began the review of the draft Phase 3 proposal and will soon send its comments.

Prepared by PTF-PAC as of July 9, 2011

⁵ The degree to which the project achieved, or seems likely to achieve, all or most of its objectives.